METRICS PLANNING AND REPORTING WG

H.K. (Rama) Ramapriyan

Chairs

- H. K. Ramapriyan, NASA/GSFC
  - 301-614-5356
  - Rama.Ramapriyan@nasa.gov
- Paul Davis, UMD
  - 301-405-6753
  - pdavis@umd.edu

"New Metrics" (formerly UMMM) Subgroup Summary

Metrics for OMB/NASA HQ

• User satisfaction survey meets many needs. Can/will review questions to insure that REASoNs are included.

• Centralized metrics collection (DAAC model) has many advantages.

• Determine how centralized metrics model fits into each Reason environment Start with a sampling of various types of Reasons.

Metrics for NASA HQ/Data System Managers

• Exploring small review teams of 5-6 super-users to review overall health of data services in specific themes/applications area. 1-2 day reviews would allow more in-depth insight into overall status, including recent advances or gaps in the system.

Plan for FY05

- Major Elements
  - Collection and Reporting Tool
    - Migrate Tool to GSFC
    - Implement Phase 2 Enhancements
  - Improve collection
    - Monthly reminder to each REASoN awardee
  - Annual update to metrics baseline (by March 2005)
  - Prototype automation of metrics collection

Plan for FY05

- Major challenges
  - Survey approval

Plan for FY05

- Major Deliverables
  - Summarized metrics reports
  - Phase 2 changes to web-based tool
  - Transition of web-based tool to "All-REASoN" Web-site
  - Recommendation on changes to metrics baseline

Websites or other contacts

○ Sites – http://lennier.gsfc.nasa.gov/seeds/WG/MPAR/index.html

○ People (MPARWG co-chairs)

   ● H. K. Ramapriyan – Rama.Ramapriyan@nasa.gov

   ● Paul Davis – pdavis@umd.edu